



Capability Statement

www.TRCA.com

Summary

Technology Resource Center of America, LLC is a nationally recognized, top level provider of technology and business solutions to the private business sector and the Federal Government. Our services are organized in six areas:

- Telecommunication Legacy and VoIP CPE Maintenance
- Telecommunication Inside and Outside Plant Cabling
- Telecommunication Time and Material Service, Installation, Upgrades
- Telecommunication Remote Monitoring and Technical Engineering - Operations, Support
- Telecommunication Systems, Hardware and Software – New and Internally Remanufactured
- Network Managed Services, Reporting, and Audit

As a Veteran-Owned Small Business (VOSB), Technology Resource Center of America, LLC is committed to excellence and dependable solutions for our Federal clients.

What sets Technology Resource Center of America, LLC apart from the competition?

- ✓ Highly Trained - Tenured Staff
- ✓ Frontline Employee Discretion
- ✓ ISO 9001:2008 Adherence
- ✓ Close Client Relationships
- ✓ Great Customer Service
- ✓ 24.7.365 National Support Center and Engineering Support

Certifications

- ✓ Veteran Owned Small Business Certified
- ✓ GSA Schedule 70 Information Technology

Solutions

Our authorized platform solutions are recognized as leaders in the federal telecommunications and data.

- ✓ Nortel
- ✓ Avaya
- ✓ SL-100 – CS2100
- ✓ ShoreTel
- ✓ Interactive Intelligence
- ✓ Panasonic
- ✓ Adtran
- ✓ N-Able
- ✓ Cisco
- ✓ Teltronics
- ✓ Polycom
- ✓ Tone Commander
- ✓ GN Netcom/Jabra

See list of detailed services on page 2

GSA Contracts

➤ GSA IT Schedule 70 GS-35F-0825M

Clients

US Navy NCTAMSLANT	5 year maintenance award multi base	N00189-10-9-Z545
NAS-CC, NAS-K	5 year MAC award multi base	N68836-08-C-0046
Social Security Administration	Prime sub to Ciber-NGS	AA000093MA
NASA Ames	Second 5 year term SL100 Maintenance	NNA08AF13C - ACITS2
DITCO/DISA – Scott AFB	5 year PBX Maintenance	HC1028-10-F-2051
Missouri Army National Guard	5 year State Wide PBX Maintenance	C111054001
NOAA	5 year PBX Maintenance	EA133C-09-NC-1986
BIA-Southern Paiute Agency	PBX Maintenance	SMB00050106
Hofstra University	SL100 Maintenance	P3100185
LSU Healthcare	PBX Maintenance	1036696
Southwestern Virginia MHS	PBX Maintenance	1000059

Detailed Services

PBX- VoIP Maintenance	Nortel, Avaya, ShoreTel, Panasonic, I3, SL100, CS1000
Key Maintenance	Norstar, IP Office, Partner, Toshiba, BCM, NEC, Majix, All Models
Cabling	Premise, Outside Plant, Fiber, Remotes, MDF
Reporting	Traffic Studies, Network Analysis, Call Detail Reporting
Legacy System Hardware	EOL Hardware, Remanufacturing, GSA Repair Depot
New Systems - VoIP	ShoreTel, Avaya, Interactive Intelligence, Panasonic, Adtran, Avaya-Nortel
Time and Material Service	Moves, Adds, Changes – Emergency 24.7.365 Telecommunication
Data/Network Managed Service	Remote Network/Server Monitoring, Security, Backup, Upgrades

NAICS Codes

- 238210 - Electrical Contractors and Other Wiring Installation Contractors
- 331422 - Copper Wire (except Mechanical) Drawing
- 334210 - Telephone Apparatus Manufacturing
- 335921 - Fiber Optic Cable Manufacturing
- 335932 - Noncurrent-Carrying Wiring Device Manufacturing
- 423690 - Other Electronic Parts and Equipment Merchant Wholesalers
- 517110 - Wired Telecommunications Carriers
- 517210 - Wireless Telecommunications Carriers (except Satellite)
- 517911 - Telecommunications Resellers
- 517919 - All Other Telecommunications
- 532490 - Other Commercial and Industrial Machinery and Equipment Rental and Leasing
- 541511 - Custom Computer Programming Services
- 541512 - Computer Systems Design Services
- 541513 - Computer Facilities Management Services
- 541519 - Other Computer Related Services
- 561210 - Facilities Support Services
- 811213 - Communication Equipment Repair and Maintenance

Additional Information

TIN - 75-2851155
ORCA/CCR - 4QLW3
DUNS – 039772087
SIN 132-8 & 132-12
US GSA IT Council Appointee
Veteran 100 Registered
Verizon Federal Partner
Texas DIR Break Fix Contract DIR-SDD-825
WAWF Registered/Active
All Major Credit
SBA Pro-Net Registered/Active
Warranty 2 years/Lifetime
E-Rate Registered
OSHA Voluntary Compliancy Program
U.S. Information Technology Workshop Registered
NECO Registered/Active
INC 500 Fastest Growing 07,09,10

Authorized Cisco
Authorized Tone Commander Federal
Authorized Avaya Federal
Authorized Avaya IP Office
Authorized Champion Partner ShoreTel Federal
Authorized Advantage Plus Partner Adtran Federal
Authorized Polycom IP
Authorized Polycom Audio Conference
Authorized GN Netcom/Jabra
Authorized Elite Partner Interactive Intelligence
Authorized TDA Panasonic
Authorized Plantronics Partner
Authorized Enable Partner
Authorized Teltronics Monitoring
Authorized Ingram Micro MSP Network Provider
Authorized Verizon Federal Service Agent

Facility

Electronic Remanufacturing/Warranty Labs – 5,209 sq ft
Warehousing – 65,500 sq ft
Administration – Demo – Sales – 9,000 sq ft
NOC – 1,200 sq ft
NSC – 2,800 sq ft

Contact Us

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